

Warranty and After-Sales Service

Simulated Digestion System (SDS III)

Version: V250407

Warranty and After-Sales Service

保修及售后服务

Subject to manufacturer's warranty terms.

按生产商的保修条款执行。

The warranty period is 12 months (from the date when the equipment is installed and accepted); Wearing parts, consumable products, and damage that cannot be determined due to the quality of the supplier's products are not covered by the warranty.

保修期为 12 个月（自设备完成安装并被验收合格之日起）；易损件、易耗品，及无法确定为因供方产品质量而造成的损坏，不在保修承诺范围之内。

A. Equipment failure during the warranty period:

保修期内设备故障：

- a) The service location is in China: The seller is responsible for the maintenance in free. Maintenance costs, accessories and materials costs, maintenance personnel's travel expenses, food and accommodation expenses, etc., is borne by the seller;

服务地址于中国境内：由供方负责免费维修。包括维修费、配件材料费、维修人员的差旅费、饮食及住宿费用等由供方承担；

- b) The service location is outside China: The seller is responsible for the maintenance in free. Maintenance costs, accessories and materials costs, maintenance personnel's travel expenses, food and accommodation expenses, etc., is borne by the seller;

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B. Equipment failure after the warranty period expires.

保修期满后的设备故障。

We provide lifetime maintenance for the equipment. However, for the maintenance or repair service of the equipment after the expiration of the warranty, the user needs to bear all expenses related to the maintenances or repairs of the equipment, including but not limited to: the cost of spare parts, overseas travel and accommodation expenses of the maintenance personnel.

我们为设备提供终身维护服务。但在保修期满后的设备维护或维修，用户需要承担与设备维护或维修相关的所有费用，包括但不限于：配件材料费、维修人员的境外差旅费及住宿费等；

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